

# TERMS AND CONDITIONS 10 JUNE 2018 TO 15 JULY 2020 (PLEASE SEE [HERE](#) FOR CURRENT TERMS AND CONDITIONS FOR BOOKING RECEIVED FROM 15 JULY 2020 TO THE PRESENT)

All tours offered by **Birding Ecotours** were subject to the following terms and conditions until the update on 15 July 2020 as seen [here](#):

1. If you have never joined a birding tour, please contact us and ask us more about what a birding tour really involves, before signing up. Some people are surprised how tiring some birding tours can be, or how focused they are on searching for birds.
2. Neither **Birding Ecotours**, its members nor any of its employees, sub-contractors or consultants, shall be held liable for any damage, loss, injury or death, to any person or property and arising from any cause whatsoever, during a **Birding Ecotours** birding vacation, or from any activity related to or undertaken during a **Birding Ecotours** vacation.
3. All tour participants are strongly advised to obtain adequate medical cover prior to any tour, to take steps to ensure that all valuables are covered against damage, loss or theft and to **obtain travel insurance for loss of luggage, unforeseen delay or cancellation of their trip** due to events such as delayed flights, adverse weather conditions or civil unrest.  
**All tour participants are also advised to purchase comprehensive trip cancellation insurance, as Birding Ecotours shall not give a refund on the deposit or balance payment if you cancel your participation in the trip, for any reason whatsoever (including, but not limited to illness and death). We do not make travel insurance compulsory, but the 25 % initial deposit and 75 % balance payment are strictly non-refundable, so we truly urge you to purchase travel insurance as unforeseen events (e.g. illness just prior to a tour, or civil unrest at the destination) do affect tour participants from time to time.**
4. A tour will only be considered confirmed and provisional bookings will only be made once a non-refundable deposit of 25% has been received by Birding Ecotours for each participant. Full payment for the tour must be made at the latest 2 months prior to the starting date of the tour.

5. Please do not book international flights until you have first checked with **Birding Ecotours**.
6. Tours are conducted in English, unless otherwise indicated.
7. **Smoking** in the tour vehicles and indoors is not permitted. If you do smoke outdoors, please of course be considerate and move away from the group.
8. It is recommended that payment be made electronically or via wire transfer. If payment is made by MasterCard or Visa, an additional fee of 5% of the total tour price is required.
9. **Birding Ecotours** reserves the right to modify an itinerary whilst on tour, if necessary, due to unforeseen circumstances beyond the control of **Birding Ecotours**, such as, but not limited to, road maintenance, adverse weather conditions, closure of lodges, guest houses, etc. itineraries shown on our website or elsewhere also sometimes have to be modified (in advance of your tour) according to availability of accommodation and other factors, and if because of recent knowledge (such as better lodges opening or birds becoming easier to see elsewhere) we believe that by making (usually small) changes to the itinerary it will lead to an improved experience for you, then we certainly try to make these changes.
10. Tour participants undertake to comply with the instructions of **Birding Ecotours** and its employees, sub-contractors or consultants during the tour. **Birding Ecotours** has the authority to disqualify any participant, without refund or further obligation, if they do not follow the recommendations of the guide or if the guide feels the person's continued participation will jeopardize the wellbeing or enjoyment of the individual or group. Possession of illegal substances (or involvement in illegal activities) will immediately disqualify you from the tour without refund or further obligation, as it might adversely affect the other participants or staff.
11. Any loss or damage to the property of **Birding Ecotours** caused either by the wilful conduct or negligence on the part of any participant shall be refunded in full to Birding Ecotours.
12. For any UK/European clients booking, please note the following:  
Birding Ecotours Ltd is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with " The Package Travel and Linked Travel Arrangements Regulations 2018" all passengers booking with Birding Ecotours Ltd are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Birding Ecotours Ltd. This insurance has been arranged by Towergate Chapman Stevens through Zurich Insurance PLC.

## Claims

In the unlikely event of Insolvency, you must Inform Towergate Chapman Stevens immediately on +44 (0) 1932 334140 or by email at [tcs@towergate.co.uk](mailto:tcs@towergate.co.uk) . Please ensure you retain the booking confirmation as evidence of cover and value.

## Policy exclusions

This policy will not cover any monies paid for Travel Insurance or any claim relating to Air Flights. If you have booked flights as part of your travel, you should ensure that the company with which you booked the flights has the appropriate CAA/ATOL bonds in place.